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## **OUR COMMITMENT TO YOU**

Dear 6Pack Community,

Thank you for all your patience and support throughout our closure during the Covid-19 period.

We have dedicated our time and energy over the past several months to update our 6Pack Safety and Cleaning Standards. We want to ensure everyone that during our re-opening process, our commitment is for the health and safety of our staff and community. As we continue to navigate during this unsteady time, we will continue to update our safety and cleaning procedures as needed. We have followed all WCB safety regulations and have taken their policy guidelines into consideration. Here are the additions we have made during the process of reopening:

### **HEIGHTENED CLEANING PROCEDURES**

#### **Disinfecting high touch surfaces**

Following each rental or booking, our dedicated staff will disinfect all equipment and surface areas where clients have occupied. We have invested in an electrolyzed water system instrument to create Hypochlorous Acid (safe and non-toxic natural ingredient cleaning agent) and Fogger (solution distribution sprayer) to spray down and sanitize all surface areas of the facility. No PPE (personal protective equipment) is even required during the spraying process but our solution will effectively remove mold, odor, bacteria, and viruses. This solution does not leave any residue and does not have any allergic effects. Here is a link for more info on Hypochlorous Acid.

[https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7315945/?fbclid=IwAR0p\\_pZ5UCqwc-Kl6zxX\\_2zKBntL99XTNJQH94zoZUIp9ecFTswL9ZCDKag](https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7315945/?fbclid=IwAR0p_pZ5UCqwc-Kl6zxX_2zKBntL99XTNJQH94zoZUIp9ecFTswL9ZCDKag) .We will also be using our usual bleach/water solution, general detergents, and our natural enzyme disinfectant wipes to sanitize our surfaces and common areas. We will continue to use our UV-C hospital grade sanitation lights around the facility during closed office hours.

#### **Volleyball Courts**

We have purchased and installed 12 gauge clear vinyl materials to add onto our volleyball net systems. This clear material is attached to our volleyball nets to help with the separation between opposing

teams. The clear vinyl will act as a barrier across the nets to prevent cross contamination amongst opposing teams during game play.

## **Air Circulation**

Our facility is equipped with 6 large warehouse bay doors (five 12ft wide x 15ft high and one 14ft wide x 18 ft high bay door openings) which we keep open to circulate the air. We also have a 4ft mobile blower fan to help purge the air throughout the facility. Our facility is also outfitted with surrounding HVAC system to help circulate the air inside.

## **Sanitizer Station**

Upon entering, guests will sanitize their hands before touching anything. We have also installed a soap and paper towel dispenser at our front wash station to wash up before entering the sand area.

## Schedule and Bookings

All bookings will be made by appointments. Customers can call our reception at 604-321-6800 or email staff at [staff@6packbeach.com](mailto:staff@6packbeach.com). We will also be updating information on our social media avenues via Facebook 6Pack Indoor Beach.

## Changes in Procedure

### **Line up outside**

The doors to the facility will be closed unless opened for ventilation purposes. Before entering the facility, we ask that you stay behind the placed table and sanitize your hands first with our sanitizers before picking up the pen and signing our waivers. We ask that you arrive only 5 minutes early to your booking time to reduce crowding.

### **Entering**

Please follow the designated yellow X markers on the ground to know where to stand while waiting. Everyone must follow 2 metre social distancing measures inside the facility. Please wait behind our newly installed Plexiglas barriers as you wait for staff to complete your payment. We ask that you wash your hands and feet at our wash station before entering onto the sand.

### **Personal Belongings**

If possible please change into your beach wears from your vehicle or outside the facility to prevent excess crowding inside the facility. It is advised to bring in a filled water bottle as staff will no longer provide ice water to our guests. (Reduce contact). No outside food allowed inside the facility.

## **Exiting**

Please keep your bathroom visits quick. There will be a 2 person limit max per bathroom usage. There will be no showering allowed at this time. This will take away the risk of any bodily fluids that can potentially be transferred from one person to the next person who showers. Please clean yourself off at our front wash station before leaving. Don't forget to bring your own towel (towels can also be purchased at the front desk).

## **6Pack Indoor Beach Community Responsibility**

We have put a lot of changes in place to ensure your return to play is safe. We have followed all safety guidelines provided from the WCB. Our new changes to 6Pack Safety and Cleaning Standards will be the most effective if we all make sure to do our part.

- Please practice and follow social distancing when inside the facility.
- If you do not feel well, or have any symptoms of Covid-19 (cough, respiratory issues, fever, flu, etc.), please do not book an appointment or come into the facility until you are symptom and fever free.
- If you have tested positive for Covid-19 or have knowingly come into close contact with someone who has, we ask that you do not come into the facility for 14 days or until you've been tested negative for Covid-19.
- Practice personal responsibility and attend the facility events at your own risk. If you are in a high risk category, or live with someone who is, then coming into our facility may not be the right decision for you at this time. By choosing to attend any functions at 6Pack Indoor Beach, even with the increased health and safety protocols, you acknowledge and accept the additional risks associated with the global health pandemic of Covid-19.
- If you have travelled outside of BC, please follow the government guidelines and do not come into the facility until it is deemed safe to do so.

**We understand that this is a lot of information and can seem overwhelming, but we want everyone to know that safety is our number one priority. Together our community is strong and resilient. Only together we can all do our part to help prevent the further spread of Covid-19.**

Sincerely,  
Barry and Jeff